

**QUALIFICATIONS SUMMARY**

Robin Koralek has 30+ years of experience evaluating federal and state social welfare programs. Her research has focused on employment and training; food assistance, cash assistance, and other income supports; barriers to employment, including for those in recovery from substance use disorders; services for refugees, immigrants, and others with limited English proficiency; access to benefits programs; and services integration. She is skilled in a variety of data collection and analysis methods, including surveys, interviews, and focus groups. Ms. Koralek is adept at communicating evaluation concepts to non-researchers, sharing information across programs, and coordinating across large numbers of grantees.

EDUCATION	RELEVANT SKILLS/EXPERTISE
MPA, Public Administration, Maxwell School of Citizenship and Public Affairs, Syracuse University, 1992	Research experience related to workforce development; career pathways; TANF; early childhood education; child welfare, access to benefits; services integration; low-income populations
BA, Political Science, University of Massachusetts, Amherst, 1991	Expertise in project management; knowledge development; study development; implementation research; research analysis, qualitative data collection, including interviews, web-based surveys, and focus groups; preparation of OMB packages; development of reports and briefings for a variety of audiences

RELEVANT PROFESSIONAL EXPERIENCE

Program Manager, USDA Account. Abt Associates (2024-Present). Rockville, MD

Principal Associate. Abt Associates (2023-Present). Rockville, MD

Senior Associate. Abt Associates (2010–2023). Rockville, MD

Implementation Study Co-Lead, Sectoral Strategies and Employer Engagement Portfolio (SSEEP) Project, US Department of Labor, Chief Evaluation Office (2023 – Present). Abt is building evidence on how sectoral strategies can engage employers, promote job quality, diversify and support the workforce. Leading an implementation study of NEG grants Co-leading a study of Nursing Expansion Grants as part of Abt’s evaluation of Sectoral Strategy Grants. Data collection will include clarification calls, a web-based survey, and site visits.

Site Monitoring Lead. Replication of Recovery and Reunification Interventions for Families-Impact Study (R3-Impact), Administration for Children and Families, US Department of Health and Human Services (2023–Present). Abt is conducting a large-scale, multi-site federal study of evidence-based peer recovery coaching programs examining the effects of recovery coaching interventions for families involved in the child welfare system due to parental substance use disorder. Support multiple site teams as they monitor feasibility of implementing rigorous evaluation procedures, fidelity to study design, and fidelity to evaluation procedures.

Deputy Project Direct and Site Operations Lead, Building Evidence on Employment Strategies for Low-Income Families (BEES) project, ACF, U.S. Department of Health and Human Services, ACF, DHSS (2017–Present). Identified programs and developed their capacity for evaluation of the effectiveness of innovative programs designed to boost employment and earnings among low-income Americans. Worked directly with one site to



expand their services, implement evaluation procedures, and document implementation experiences.

Project Quality Advisor, Career Pathways Long-term Outcomes Study (2022-Present).

Responsible for reviewing all deliverables for this study using administrative data and survey responses to examine long-term impacts on educational progress, labor market outcomes, and family wellbeing.

Project Director, National and Tribal Evaluation of the 2nd Generation of the Health Profession Opportunity Grants, ACF, DHHS (2022–2024; Deputy Project Director 2016–2022). Led all aspects of project management and communication for this study that included an impact evaluation, implementation study, outcomes study, and systems study. Data collection included program administrative data, surveys of grantee/program staff and participants, site visits, and in-depth participant interviews.

Project Director, Evaluation of Technology Modernization for SNAP Benefit Redemption through Online Transactions, FNS, USDA (2018–2023). Led all aspects of project management and communication for this integrity evaluation of online purchasing pilots.

Project Quality Advisor, How TANF Agencies Support Families Experiencing Homelessness Project Name, HHS Office of Policy, Research, and Evaluation (OPRE) (2017–2022).

Reviewed state TANF plans; conducted online survey of state/county TANF administrators; and conducted site visits to TANF agencies to understand approaches to serving families experiencing homelessness. Responsible for reviewing all deliverables.

Implementation Task Lead, 2015–2018 Summer Electronic Benefits Transfer (SEBT) Evaluation, FNS, USDA (2018–2020). Developed approach and data collection instruments to document grantees' implementation processes, costs, challenges, and successes for study to describe the 2015–2018 SEBT grantees implementation.

Data Collector, Formative Research of the Child Nutrition Administrative Review (ART) and Training Grants, FNS, USDA (2018–2020). Abt Associates conducted formative research to document the implementation of interventions and process that followed to meet intended ART grant-funded outcomes. Conducted interviews with grantee and School Food Authority staff to document program implementation, program sustainability, and challenges and lessons learned.

Project Director, Understanding the Intersection of TANF and Refugee Cash Assistance Services, ACF, DHSS (2014–2018). Led study to better understand how various programs intersect in the provision of services to refugees through consultation with experts and federal program staff, an online survey of State Refugee Coordinators, and site visits to eight communities.

Project Director, National Implementation Evaluation of the Health Profession Opportunity Grants to Serve TANF Recipients and Other Low-Income Individuals, ACF, DHHS (2012–2018). Led all aspects implementation evaluation of HPOG grantees, including assessment of program implementation, systems change, and program outcomes. Data collection included grantee, management and staff, stakeholders and other partners, and employer surveys. Participant data also was analyzed.

Senior Associate, Career Pathways Design Study, Chief Evaluation Office, DOL (2016–2018). Led interviews with experts in the field to identify critical gaps in knowledge related to program design, implementation and overall success in career pathways programs for early care



and education (ECE). Co-authored report on the potential for career pathways approaches in ECE.

Project Director, Design Options of the Search for Employment, ACF, DHHS (2011–2013). Led study of design options for an evaluation of job search assistance programs, including the knowledge development task. Study identified a short list of variations in job search assistance that are promising for future evaluation and the most appropriate design features for the evaluation.

Site Lead, Evaluation of the Impact of the Summer Food for Children Household-Based Demonstrations on Food Insecurity, FNS, USDA (2010–2014). Worked directly with two sites to provide technical support and document implementation of the demonstration. This project is an evaluation of the Summer EBT for Children demonstrations that provide food assistance to households with school-aged children during the summer.

Site Liaison, BOND, Social Security Administration, SSA (2009–2018). Worked directly with one BOND site to implement the demonstration and provided technical assistance.

Site Lead, Evaluation of the Impact of the Summer Food for Children Household-Based Demonstrations on Food Insecurity, Food and Nutrition Service, FNS, USDA (2010–2014). Worked with two sites to provide technical support and document implementation of the demonstration.

ADDITIONAL RELEVANT WORK HISTORY

Research Associate, The Urban Institute (1999–2010). Washington, DC

- Directed a comprehensive assessment of the implementation and effectiveness of One Stop Centers' efforts to help new immigrants as they integrate into local communities. Evaluation activities included an analysis of program implementation in eight sites based on interviews with program administrators, line staff, and community partners; focus groups with program participants; and analysis of program and administrative data.

Research Associate, Macro International Inc. (1996–1999). Calverton, MD

- Task lead for Evaluation of the Federal Direct Loan Program. Participated in a variety of research studies, including analysis of the Corporation for National Service leadership programs, and needs analysis for the Office of the Special Trustee for American Indians.
- Include summary of your work to showcase clients or projects. Up to 40 words.

RELEVANT PUBLICATIONS OR PRESENTATIONS

Koralek, Robin, Hannah Engle, Chelsea Jackson, and Hannah Pico (2024). *Providing Employment Services to Individuals in Recovery: Lessons from Addiction Recovery Care*. OPRE Report 2024-089. Washington, DC: Office of Planning, Research, and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services.

Jacob Alex Klerman, David Ross Judkins, Sarah Prenovitz, and **Robin Koralek** (2023). *Health Profession Opportunity Grants (HPOG 2.0) Intermediate-Term Impact Report*. OPRE Report 2023-201. Washington, DC: Office of Planning, Research, and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services.

Mendelson, M., Enver, A., Hitchcock, S., **Koralek, R.**, Elmudesi, E., Klerman, J., and Olsho, L. (2023). *Evaluation of Technology Modernization for SNAP Benefit Redemption Through*

- Online Transactions. Final Evaluation Report.* Prepared by Abt Associates. U.S. Department of Agriculture, Food and Nutrition Service
- Roy, Radha, **Koralek, R.**, Mowry, N., and Roessel, E. *Health Profession Opportunity Grants (HPOG 2.0) National Evaluation Implementation Study Report: National and Tribal Evaluation of the 2nd Generation of Health Profession Opportunity Grants (HPOG 2.0)*, OPRE Report 2022-237, Washington, DC: Office of Planning, Research and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. November 2022.
- Werner, A., **Koralek, R.**, Loprest, P., Eyster, L., and Locke, G. *National and Tribal Evaluation of the 2nd Generation of Health Profession Opportunity Grants (HPOG 2.0): Descriptive Evaluation Analysis Plan for the National Evaluation*, OPRE Report 2020-92. Washington, DC: Office of Planning, Research, and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. July 2020.
- Enver, A., **Koralek, R.**, Logan, C., Nutter, R., and Saunders, C. *2018 Summer EBT Evaluation Study and Analysis Plan*. Alexandria, VA: Food and Nutrition Service, U.S. Department of Agriculture. February 2019.
- Gaffney, A., Farrell, M., Elkin, S., and **Koralek, R.** *Understanding the Intersection Between TANF and Refugee Cash Assistance Services—Serving Refugee Families through TANF: Lessons from the Field*. Washington, DC: Office of Planning, Research, and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. May 2018.
- Koralek, R.**, Engle, H., Elkin, S., and Farrell, M. *Understanding the Intersection Between TANF and Refugee Cash Assistance Services, Final Report*. Washington, DC: Office of Planning, Research, and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. April 2018.
- Schwartz, D., **Koralek, R.**, Werner, A., and Loprest, P. *Improving Economic Opportunity through Healthcare Training: Highlights from the National Implementation Evaluation of the First Round of the Health Profession Opportunity Grants (HPOG 1.0)*. Washington, DC: Office of Planning, Research and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. March 2018.
- I-Fang Cheng, I., **Koralek, R.**, Robinson, A., Russell, S., Schwartz, D., and Sarna, M., *Career Pathways in Early Care and Education*. Washington, DC: Chief Evaluation Office, U.S. Department of Labor. February 2018.
- Werner, A., **Koralek, R.**, Loprest, P., Eyster, L., and Locke, G. *National and Tribal Evaluation of the 2nd Generation of Health Profession Opportunity Grants (HPOG 2.0): Descriptive Evaluation Design Report for the National Evaluation*. Washington, DC: Office of Planning, Research, and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. January 2018.
- Werner, A., Schwartz, D., **Koralek, R.**, Loprest, P., and Sick, N. *Final Report: National Implementation Evaluation of the Health Profession Opportunity Grants (HPOG) to Serve TANF Recipients and Other Low-Income Individuals*. Washington, DC: Office of Planning, Research and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. January 2018.
- Werner, A., **Koralek, R.**, Roy, R., Schwartz, D., Collins, A., Loprest, P., and Stolte, A. *Descriptive Implementation and Outcome Study Report: National Implementation Evaluation of the Health Profession Opportunity Grants (HPOG) to Serve TANF Recipients and Other Low-Income Individuals*. Washington, DC: Office of Planning, Research and Evaluation,

- Administration for Children and Families, U.S. Department of Health and Human Services. March 2016.
- Klerman, J., **Koralek, R.**, Miller, A., and Wen, K. *Job Search Assistance Programs – A Review of the Literature*. OPRE Report #2012-39. Washington, DC: Office of Planning, Research and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. December 2012.
- Koralek, R.** and Klerman, J. *A Framework for Thinking about Job Search Assistance Programs*, Practice Brief. Washington, DC: Office of Planning, Research and Evaluation, Administration for Children and Families, U.S. Department of Health and Human Services. March 2013.
- Rowe, G., Hall, S., O'Brien, C., Pindus, N., and **Koralek, R.** *Enhancing Supplemental Nutrition Assistance Program (SNAP) Certification: SNAP Modernization Efforts*. Final Report, Volumes I and II and Summary prepared for the U.S. Department of Agriculture Food and Nutrition Service. June 2010.
- Rowe, G., Hall, S., O'Brien, C., Pindus, N., and **Koralek, R.** *Enhancing Supplemental Nutrition Assistance Program (SNAP) Certification: SNAP Modernization Efforts*. Final Interim Report, Volumes I and II prepared for the U.S. Department of Agriculture Food and Nutrition Service. April 2010.
- Koralek, R.**, Johnson, H., Ratcliffe, C., and Vericker, T. *Assisting Newcomers through Employment and Support Services: An Evaluation of the New Americans Centers Demonstration Project in Arkansas and Iowa*. Final Report prepared for the U.S. Department of Labor, Employment and Training Administration. March 2010.
- Koralek, R.**, Pedroza, J., and Capps, R. *Untangling the Oklahoma Taxpayer and Citizen Protection Act: Consequences for Children and Families*. Report submitted to the National Council of La Raza. December 2009.
- Koralek, R.** California Symposium on Poverty. *Assisting Newcomers through Employment and Support Services: An Evaluation of the New Americans Centers Demonstration Project*. October 2009.
- Koralek, R.** Panel Discussion sponsored by the Metropolitan Policy Program and Greater Washington Research at the Brookings Institution. *Immigration, Politics and Local Responses*. February 2009.
- Fortuny, K., Capps, R., and **Koralek, R.** "Demographic Trends and the Changing Child Support Customer Base". *Child Support Quarterly*, Vol. 56 (28): 34-38.
- Koralek, R.** and Parnes, J. *Assisting Newcomers through Employment and Support Services: A Study of the New Americans Centers Demonstration Project in Arkansas and Iowa*. Interim Report prepared for the U.S. Department of Labor, Employment and Training Administration. February 2008.
- O'Brien, C., Holcomb, P., **Koralek, R.**, Parnes, J., Pindus, N., and Rowe, G. *Enhancing Food Stamp Certification: Food Stamp Modernization Efforts. Report on Phase I Initial Site Visits*. Report prepared for the U.S. Department of Agriculture, Food and Nutrition Service. August 2007.
- Koralek, R.** Office of Child Support Enforcement Hispanic Work Group Meeting: Services for Linguistic & Culturally Diverse Communities. *Applying for Public Benefits – Issues for Human Service Agencies and Applicants, Including Immigrants and Limited English Speakers*. August 2006.
- Martinson, K. and **Koralek, R.** *Early Implementation of the Minnesota Integrated Services Project with Karin Martinson*. Report submitted to the Minnesota Department of Human Services. April 2006.

- Aron, L., **Koralek, R.**, Castaneda, R.M., and the One Economy Corporation *Using the Internet to Provide Ethnic and Culturally Diverse Populations with High-Quality Child Support Information: the Case of Beehive*. Report submitted to the Office of Child Support Enforcement, Administration for Children and Families, U.S. Department of Health and Human Services. February 2006.
- Adams, G., **Koralek, R.**, and Martinson, K. *Child Care Subsidies and Leaving Welfare: Policy Issues and Strategies*. Report submitted to the Child Care Bureau, U.S. Department of Health and Human Services. 2006.
- Snyder, K., Bernstein, S., and **Koralek, R.** *Parents' Perspectives: Child Care Subsidies and Moving from Welfare to Work*. Report submitted to the Child Care Bureau, U.S. Department of Health and Human Services. 2006.
- Adams, G., Holcomb, P., Snyder, K., **Koralek, R.**, and Capizzano, J. *Child Care Subsidies for TANF Families: The Nexus of Systems and Policies*. Report submitted to the Child Care Bureau, U.S. Department of Health and Human Services. 2006.
- Holcomb, P., Adams, G., Snyder, K., **Koralek, R.**, Martinson, K., Bernstein, S., and Capizzano, J. *Child Care Subsidies and TANF: A Synthesis of Three Studies on Systems, Policies, and Parents with*. Report submitted to the Child Care Bureau, U.S. Department of Health and Human Services. 2006.
- Pindus, N., Aron, L., Cowan, J., Hatry, H., Herwanto Hernandez, S., Winkler, M., **Koralek, R.**, Trutko, J., and Barnow, B. *Study to Assess Funding, Accountability, and One-Stop Delivery Systems in Adult Education Volume I: Final Synthesis Report and Volume II: Detailed Methods and Findings*. Reports submitted to the U.S. Department of Education. November 2005.
- Koralek, R.** 15th National Child Support Enforcement Training Conference. *Improving Immigrant and Limited English Speaker Access to Child Support Information*. October 2005.
- Koralek, R.** Office of Child Support Enforcement Annual Hispanic Leadership Forum. *Bi-Lingual Web-Based Child Support Enforcement Information*. September 2005.
- Zedlewski, S., Wittenburg, D., O'Brien, C., **Koralek, R.**, Nelson, S., and Rowe, G. *Evaluation of Food Stamp Research Grants to Improve Access through the Use of New Technology and Partnerships*. Final Report and Executive Summary submitted to the U.S. Department of Agriculture. August 2005.
- Capps, R., **Koralek, R.**, Lotspeich, K., Fix, M., Holcomb, P., and Reardon-Anderson, J. *Assessing Implementation of the 2002 Farm Bill's Legal Immigrant Food Stamp Restorations*. Final Report to the US Department of Agriculture, Food and Nutrition Service, November 2004.
- Koralek, R.** Annual Meeting of the Child Care Policy Research Consortium. *Through the Looking Glass: How the Welfare System Can Affect Families' Child Care Subsidy Experiences*. April 2003.
- Koralek, R.** National Association of Child Care Resource and Referral Agencies Annual Symposium. *TANF and Subsidies: Making Connections Work*. March 2003.
- Burt, M., **Koralek, R.**, Raphael, J., and Zweig, J. *Community Mapping of Children and Youth Programs in Three Cities*. March 2003.
- Holcomb, P., Tumlin, K., **Koralek, R.**, Capps, R., and Zuberi A. *The Application Process for TANF, Food Stamps, Medicaid, and SCHIP: Issues for Agencies and Applicants, Including Immigrants and Limited English Speakers*. Report submitted to U.S. Department of Health and Human Services, Office of the Assistant Secretary for Planning and Evaluation, January 2003.

- Koralek, R.** Association for Public Policy, Analysis & Management 24th Annual Research Conference. *Applying for Public Benefits—Issues for Human Service Agencies and Applicants, Including Immigrants and Limited English Speakers*. November 2002.
- Koralek, R.** National Healthy Mothers, Healthy Babies Coalition Biennial Partnership Conference. *Health Workers' Views on Technology and the Promotion of Breastfeeding: Findings from Focus Groups in Three Cities*. July 2002.
- Koralek, R.,** and Van Ness, A. *Community Health Workers' Views on Technology and the Promotion of Breastfeeding: Findings from Focus Groups in Three Cities*. Report submitted to the National Healthy Mothers, Healthy Babies Coalition. May 2002.
- Koralek, R.** National Association of Child Care Resource and Referral Agencies Annual Symposium. *Through the Looking Glass: How the Welfare System Can Affect Families, Child Care Subsidy Experiences, and Child Care Choices*. March 2002.
- Pindus, N., **Koralek, R.,** Bernstein, J., Selter, B., and Owens, C. *The Health Passport Project: Assessment and Recommendations*. Final Report submitted to the Western Governors' Association. December 2001.
- Koralek, R.** Association for Public Policy, Analysis & Management 23rd Annual Research Conference. *South Carolina Family Independence Program: Requirement to Participate in Substance Abuse Treatment*. November 2001.
- Koralek, R.** National Council on Family Relations 63rd Annual Conference. *Alternative Kinship Care: New Approaches to Meeting Families' Needs*. November 2001.
- Capizzano, J., **Koralek, R.,** Botsko, C., and Bess, R. *Recent Changes in Colorado Welfare and Work, Child Care, and Child Welfare Systems*. ANF State Update No. 9. October 2001.
- Geen, R., Holcomb, P., Jantz, A., **Koralek, R.,** Leos-Urbel, J., and Malm, K. *On Their Own Terms: Supporting Kinship Care Outside of TANF and Foster Care* with Rob Geen, Pamela Holcomb, Amy Jantz, Jacob Leos-Urbel, and Karin Malm. Final Report submitted to the Office of the Assistant Secretary for Planning and Evaluation, U.S. Department of Health and Human Services. September 2001.
- Koralek, R.,** Pindus, N., Capizzano, J., and Bess, R. *Recent Changes in New Jersey Welfare and Work, Child Care, and Child Welfare Systems*. ANF State Update No. 7. August 2001.
- Koralek, R.** National Association for Welfare Research and Statistics Annual Conference. *Evaluation of the South Carolina Family Independence Program...Guidance for Reauthorization*. August 2001.
- Tout, K., Martinson, K., **Koralek, R.,** and Ehrle J., *Recent Changes in Minnesota Welfare and Work, Child Care, and Child Welfare Systems*. ANF State Update No. 3. July 2001.
- Koralek, R.** *South Carolina Family Independence Program Topical Report: Conciliation and Sanctioning*. Washington, DC: The Urban Institute. December 2000.
- Koralek, R.** *South Carolina Family Independence Program Topical Report: Relocation Services*. Washington, DC: The Urban Institute. December 2000.
- Koralek, R.,** and Pindus, N. *South Carolina Family Independence Program Topical Report: Availability of Programs and Services*. Washington, DC: The Urban Institute. December 2000.
- Pindus, N., and **Koralek, R.** *South Carolina Family Independence Program Topical Report: Report of Overall Findings*. Washington, DC: The Urban Institute. December 2000.
- Pindus, N., and **Koralek, R.** *South Carolina Family Independence Program Topical Report: Requirement to Participate in Substance Abuse Treatment*. Washington, DC: The Urban Institute. December 2000.



- Pindus, N., **Koralek, R.**, Martinson, K., and Trutko, J. *Coordination and Integration of Welfare and Workforce Development Systems*. Washington, DC: U.S. Department of Health and Human Services. March 2000.
- Marks, E., Dewees, S., Ouellette, T., and **Koralek, R.** *Rural Welfare to Work Strategies: Research Synthesis*. Calverton, MD: Macro International Inc. June 1999.
- Koralek, R.** *Participating in the Direct Student Loan Program: Tips for Success*. Washington, DC: U.S. Department of Education. 1999.
- Goldman, J., **Koralek, R.**, Luke, J., and Zudak, C. *Direct Loan Evaluation Case Study Summary Report: Academic Year 1996-97, Volume I: Study Findings, Volume II: Case Study Reports*. Calverton, MD: Macro International Inc. 1998.
- Mansfield, W., Jones-DeWeever, A., and **Koralek, R.**, *Description of Current Corporation Leaders Programs, Options for Corporation Leaders Programs, and Recommendations for a Unified Leaders Program*. Calverton, MD: Macro International Inc. November 1997.
- Mansfield, W., **Koralek, R.**, and Zudak, C. *Evaluation Report: Year Three AmeriCorps Leaders Program (ACLP)*. Calverton, MD: Macro International Inc. April 1997.
- Koralek, R.** American Society of Criminology, 48th Annual Meeting. *Evaluating Violence Prevention in Public Housing*. November 1996.
- Lucas-McLean, J., and **Koralek, R.** *Final Report: Inventory of Violence Prevention Initiatives That Have Been Demonstrated to Work in Public Housing*. Silver Spring, MD: KRA Corporation. October 1996.
- Loux, S., Lucas-McLean, J., and **Koralek, R.** *Guide to Evaluation for Public Housing*. Washington, DC: U.S. Department of Housing and Urban Development. 1996.
- Holmes Morgan, C., Loux, S., Lucas-McLean, J., Sistik, M.K., Svilar, M., and **Koralek, R.** *Evaluation of the Service Coordinator Program, Volume I: Study Findings, Volume II: Case Studies*. Washington, DC: U.S. Department of Housing and Urban Development. August 1996.
- Koralek, R.** *Conference on Access to Food September 18 and 19, 1995: Report of the Proceedings*. Silver Spring, MD: KRA Corporation. 1996.